CareSight – Supported Initiatives

With the increasing quantity of devices that create alerts, the patient care team experiences nearly 1,000 notifications on a single shift. Various programs are being implemented with progressive hospitals to reduce alarm overload, improve care, and assure a safer environment.

ALARM FATIGUE

- Reduce the distraction from self-correcting, and clinically insignificant alarms.
- Easily model the impacts of alarm suspensions and changes from default settings
- Manage over-notification to reduce the overall number of alerts to nursing staff

QUIET AT NIGHT

- Turn-down the volume on alarms by understanding the true necessity of alerting staff members
- Reduce the number of overhead broadcasts
- Tune call flow to eliminate excessive or illogical notifications

STAFF PERFORMANCE

- Measure response time and track individual or unit-level performance
- Measure tech utilization
- Understand performance characteristics for certain alarm types

FALL PREVENTION

- Identify high-risk patients
- Adjust/modify room assignments for faster response times
- Adapt rounding sequence and huddles to be more proactive for high-risk patients
- Correlate alert sequences to proactively avoid high risk scenarios

RESPONSE TIME

- Optimize call flows and escalation pathways to decrease response times
- Identify lower performance team members to instigate corrective action
- Proactively configure rounding to optimize staff locations

HCAHPS

- Improve patient satisfaction due to overall quieter environments and better rest
- Better patient outcomes
- Score higher on staff performance survey criteria

"Since we implemented CareSight, the nursing team is not nearly as stressed-out"